

Managing international teams



Now more than ever, there is greater opportunity for international collaboration for global and virtual teams. The benefits this brings are obvious but less so are the frustrations, challenges and conflicts of dealing daily with individuals from different cultures.

'Managing International Teams' has been designed to help you understand your international counterparts and colleagues more effectively, allowing you to select and deploy some of the elements of their cultures to maximise teamwork and strengthen group performance and co-ordination.

Locations, Dates & Fees

London

31 March, 24 June, 7 September & 11 November

Individual Fee: £550 per delegate
Group Booking: £495 per delegate

Paris (in French)

12 March, 11 June & 7 October

Individual Fee: €550 per delegate
Group Booking: €495 per delegate

All sessions are from 10am - 5pm with one hour for lunch

Lunch & refreshments included

Please note that local taxes may apply

Benefits

This programme provides participants with the tools to:

- Develop a greater awareness of the values, attitudes and behaviours of different cultures
- Communicate more effectively - both face-to-face and remotely - with colleagues from other cultures
- Benefit practically from the different ideas and approaches of team members from other cultures
- Plan and coordinate working in cross-cultural teams
- Manage cross-cultural conflict with greater success

Who should attend?

Anyone who:

- Has a global function within their organisation
- Regularly manages international project teams
- Manages or collaborates with team members from different cultures

Programme content

- Cross-cultural issues at work: benefits and challenges of cross-cultural team working; cross-cultural values and attitudes within teams; working practices and styles
- Strategies for international team building; organisational culture and the concept of a 'third culture'; strategies and solutions for effective team working
- Achieving successful communication within your team: English as the language of international communication; how to cope with the challenges of virtual communication