

Working with and Managing an International Team				
Format	Group workshops - managers to be assigned into groups of 6 to optimise delegate participation.			
Module One	Module Two	Module Three	Module Four	Module Five
<p>Understanding cultural diversity</p> <p>How cultural differences affect:</p> <ul style="list-style-type: none"> • working practices • work relationships • management styles • planning and meeting deadlines <p>The objective of this module will be to raise delegates' awareness of approaches for building stronger teams based on multicultural respect, maximising and integrating the cultural strengths of team members.</p>	<p>How international management is perceived</p> <p>Exploring the:</p> <ul style="list-style-type: none"> • perceptions and expectations of employees • perceptions and expectations of companies <p>Self assessment - individual and company level</p>	<p>Interacting with your multi-cultural team</p> <p>Focus on:</p> <ul style="list-style-type: none"> • communication styles and methods • the "virtual" team • coordination of teams • organisation of communication streams and hierarchy • working across time zones. 	<p>Team spirit and motivation</p> <p>Techniques and approaches for:</p> <ul style="list-style-type: none"> • motivating staff • delegating • using one's authority • creating team synergies • setting goals and objectives • establishing corporate values • conflict resolution <p>Discussion on:</p> <ul style="list-style-type: none"> • the meaning of a corporate identity to an individual • being aware of corporate v. country cultures 	<p>Leadership in an international context/decision-making</p> <ul style="list-style-type: none"> • the leadership model • normative behaviour in decision-making • leading productive meetings with multicultural staff <p>Conclusion and action plan for the future</p>
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