

Living & Working in the UK	
Duration	6 hours
Objective	To assist the delegates in their pre-departure preparation by providing targeted information and an opportunity to openly raise any concerns or doubts they might have, thereby facilitating the transition and ensuring a successful assignment.
Content	<p>Part one</p> <p>Introduction</p> <ul style="list-style-type: none"> • setting objectives for the session <p>What can you expect to experience on assignment in the UK?</p> <ul style="list-style-type: none"> • anticipating culture shock and managing its impact <p>Establishing a context:</p> <ul style="list-style-type: none"> • your expectations: dealing with preconceptions; a geopolitical and economic/historic view of the UK • their expectations: British psyche - beliefs, social rituals, humour <p>Living in the UK - what can you expect?</p> <ul style="list-style-type: none"> • a practical guide, including a look at the education system, the NHS vs. Private Health Care, media & communication, banking, public transport, etc. • attitudes to you - British perception of expatriates and, in particular, to Germans <p>General etiquette guide</p> <ul style="list-style-type: none"> • dos & don'ts • socialising in the UK <p>Q & A</p>
	<p>Part two</p> <p>UK view of foreigners & foreign business:</p> <ul style="list-style-type: none"> • from a business perspective, a discussion on how the British view foreigners in the UK, including perceptions of doing business foreign nationals (special focus on delegate's country of origin) <p>UK Business Practice:</p> <ul style="list-style-type: none"> • the organisation of British companies • British job titles - their equivalents in Germany • British corporate culture, including the role of hierarchy and status • socialising for business - what is expected? <p>Working relationships:</p> <ul style="list-style-type: none"> • first impressions: business cards, handshakes, forms of address, dress codes, etc. • concepts of time • communication styles, tone, register, delivery, etc. • body language <p>Conclusion and Q & A session</p>
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